Using Quality Feedback to Guide Professional Learning

SURN June 20, 2016 Shawn Clark, PhD Abbey Duggins, PhD



Audience Feedback

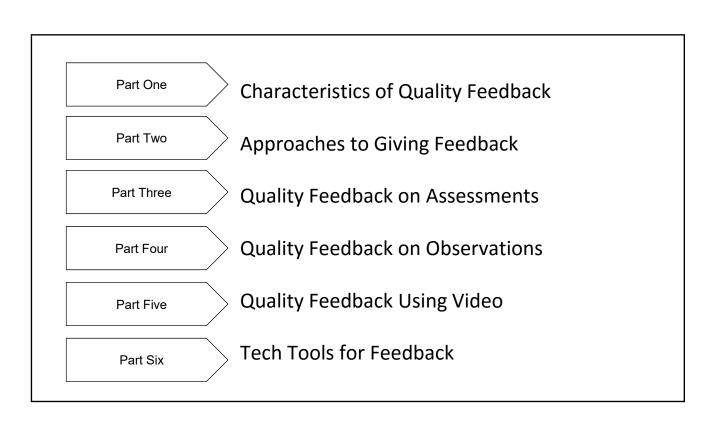


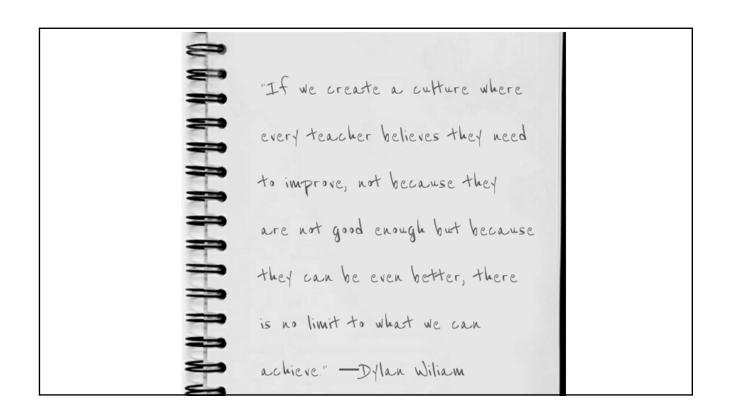
@shawnblove
@asduggins
#SURN2016

#feedback

"I wonder how many children's lives might be saved if we educators disclosed what we know to each other."

-Roland S. Barth





Q1: Why use quality feedback to guide professional learning?

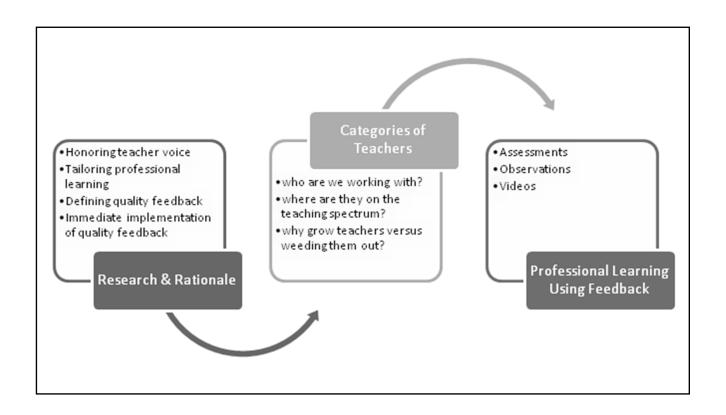
Please tweet using A1: [your response] #feedback #SURN2016

Q2: What are some characteristics of quality feedback?

Please tweet using A2: [your response] #feedback #SURN2016

Characteristics of Quality Feedback

| Feedback is | Feedback is not |
|--|---|
| direct and honest | ambiguous and misleading, withheld or avoided due to time constraints, sugar-coated, diluted, or filtered in an effort to protect self- esteem |
| frequent | sporadic, occasional |
| clear, specific, detailed, action-oriented | vague, general |
| brief, but informative | lengthy and overwhelming, but empty |
| based on observable data | personally biased |
| suggestions, supported with evidence | advice, not supported by an action plan |
| followed by ongoing support and leads to new learning | a one-shot deal |
| constructed to elicit a cognitive response | constructed to elicit an emotional response |
| focused on continuous improvement | focused on single instances |
| ultimately intended to help students | intended to be evaluative |
| individualized and thoughtful | generic and meaningless |
| accountability (personal and professional) for both the giver and receiver | unregulated, unstructured, or consequence- free |
| intentional | accidental, unplanned |



Approaches to Giving Feedback

wading in good cop, bad cop tell it like it is show, don't tell

Q3: Which approach to giving feedback are you excited to try?

Please tweet using A3: [your response] #feedback #SURN2016

Quality Feedback on Assessments

Assignment: Assessment Portfolio

Select a summative assessment that you will give students **between now and November**

- **12**. Collect the following data to include in a portfolio:
 - copy of the summative assessment and the key
 - standards and support documents that match the assessment
 - assessment checklists studied in Professional Development
 - graded student tests with feedback for all classes
- copy of formative assessments used to gauge the learning before giving the summative
- printout of your Gradebook for 1 student from each class that shows all of the assignments/assessments/formatives involving this summative assessment
- conduct an item analysis for all classes
- provide a grade distribution of the data for all classes (e.g., 9 As, 10 Bs, 5 Fs)
- list ways you may provide remediation for the students who failed
- provide your retest for the students who are required to retake the assessment

Assessment Portfolio, con't.

This is meant to be a reflective process where you question the quality of your assessment:

- Is it standards based?
- Are the questions requiring higher-level thinking?
- Have you explicitly taught the curriculum?
- Have the students had enough practice to be successful?
- Does it match what you did for your formative assessments?

Do not complete this exercise as a task that I have given you to do . . . treat it as a means for learning more about your assessment techniques and how your students learn.

If you need any assistance with this portfolio I will be glad to sit down with you and go over the expectations/content before we present them at the Nov. 18 faculty meeting.

Assessment Validation Tools

Center for Collaborative Education: Tools

Assessment Example
Validated Assessment Tool 2

Tool 1: Assessment Validation Checklist

Tool 2: Assessment Validation
Cover Sheet



Quality Feedback on Observations

Quality Feedback Through the Use of Video

Q4: What are some pros & cons of using video?

Please tweet using A4: [your response] #feedback #SURN2016

| | Pros | Cons |
|----------------------------|--|---|
| D | Current video technology is unobtrusive, small, easy to carry, and manageable The camera doesn't lie Perception is no longer what rules Videos are an ideal tool for teachers/students to use for self-reflection Focus is on helping teachers and students improve their learning Teachers can learn from exemplars or use as a review for students The process is paperless and frees the observer from taking notes Video can provide opportunities to build trust through feedback and conversation | Schools will need to secure video equipment Instructional leaders and teachers may need training in the technology Schools will need to develop a method for sharing videos and maintaining confidentiality Sound issues can arise (cameras with external mics provide clearer sound) Teachers and students have to get used to having cameras around Teachers may have personal struggles with viewing themselves on camera Videos do not replace the need for faceto-face feedback The improper use of video can destroy trust |
| Pros & Cons of Using Video | | |

Tech Tools for Providing Feedback

https://realtimeboard.com/
https://padlet.com/
https://todaysmeet.com/
https://twitter.com/
Google Forms
www.plickers.com
www.kahoot.com
goformative.com
Letsrecap.com

Realtime Board

Realtime Board

Realtime Board

FoliaysMeet

TodaysMeet

Interpretation of the plickers

Plickers

Plickers

Manual of the plickers

M



Q5: What are some of your favorite tech tools?

Please tweet using A5: [your response] #feedback #SURN2016

Want to learn more about using quality feedback?

Corwin & Amazon

Shawn Clark, PhD sclark@saludaschools.org @shawnblove

Abbey Duggins, PhD aduggins@gmail.com@asduggins

