

# The Death and Rebirth of Local News - Day 3

Mark Silverman

"It's no use going back to yesterday because I was a different person then."

Alice in Wonderland, Lewis Carroll



### **About Me**

Top editor at newspapers in Detroit, Nashville, Louisville and Gannett News Service, corporate news executive for nation's largest newspaper chain.



### Sources:

- Poynter Institute for Media Studies
- Medill University
- Nieman Media Lab & Neiman Reports
- Pew Research Center
- Price Waterhouse
- Pre-publication review of Hedged by Margot Susca
- Interviews with editors, publishers, academics, and local politicians and business leaders





### What we've discussed:

- Sea change: Technology, changing news and advertising preferences, newspaper ownership, management
- Most newspapers and websites are withering or disappearing
- Communities suffer
- There are exceptions: Some newspapers are rebounding



#### Looking ahead:

- There's hope on the business side
- If coverage has value, people will pay for it

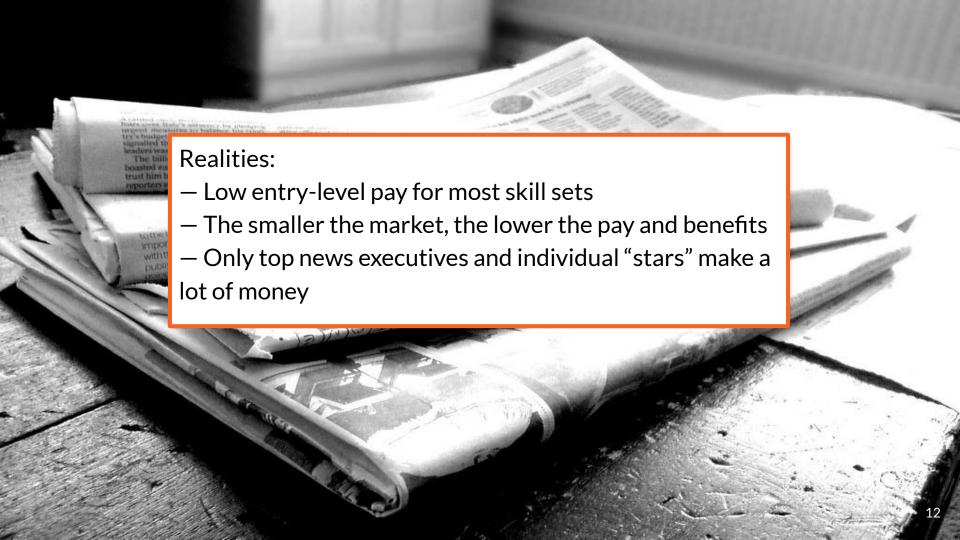


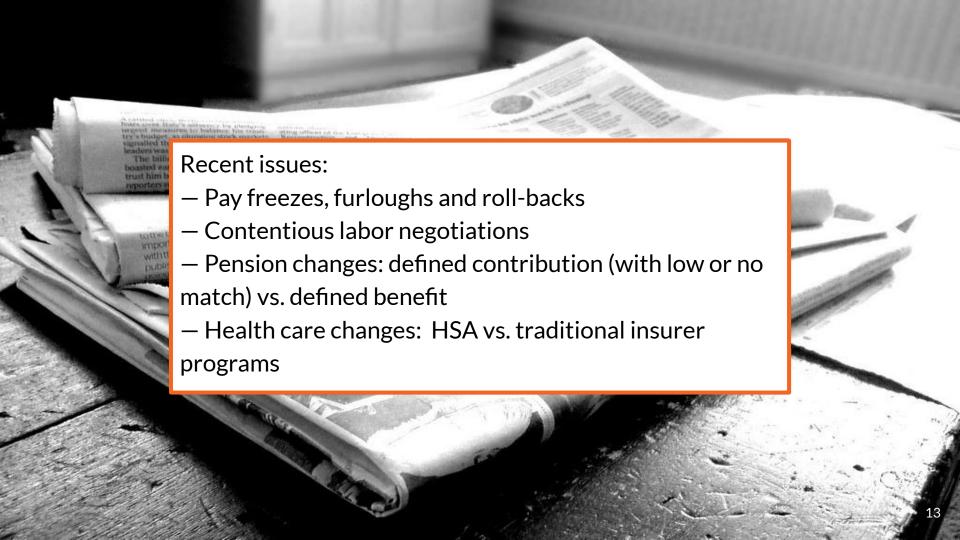
### **3 Tracks Going Forward:**

- Benevolent Billionaires (Limited number, limited success)
- For-profit Websites (Mixed results)
- Non-profit Websites (Best hope going forward)









#### Billionaires to the Rescue

- MOST are motivated by idealism, concern for communities
- Prepared to lose SOME money
- Few examples, but great when they step up
- Not all billionaires are created equal



## The Washington Post

Democracy Dies in Darkness

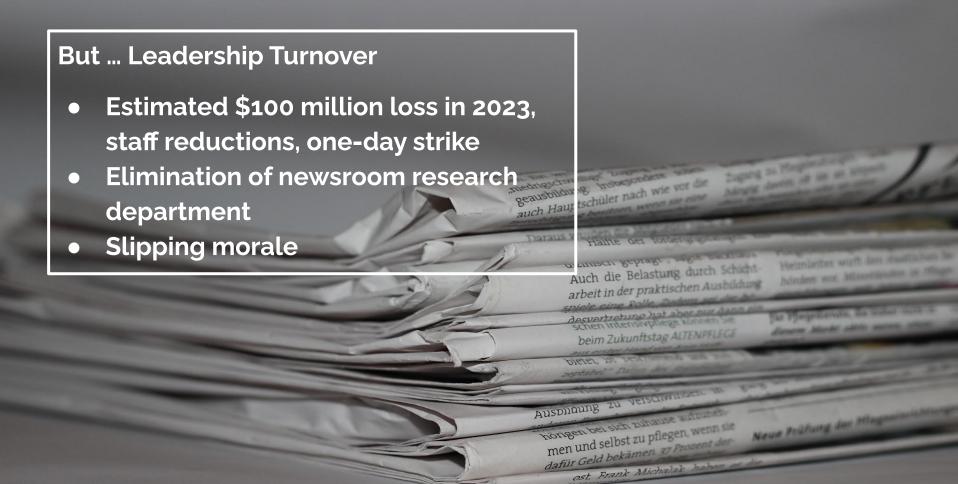
Jeff Bezos (Amazon, other businesses)

#### National / Local hybrid

- Graham family sold Post to Bezos for \$250 million in 2013
- Hired Marty Baron, from Boston Globe, scores of nation's best journalists
- Invested heavily in technology
- Expanded product line:
   Newsletters, podcasts, video









More of what matters to Minnesota. All day. Every day.

**Glenn Taylor** (Local businessman, owns Timberwolves)

#### Local / Regional

- Cowles Media sold Star-Tribune to McClatchy in 1998 for \$1.4 billion
- McClatchy sold it to Avista Capital Partners in 2006 for \$550 million.
- Entered bankruptcy in 2009; 2012
   Wayzata Investment Partners
   became majority owner
- Wayzata sold to Glenn Taylor in 2014 for \$100 million





More of what matters to Minnesota. All day. Every day.

- Stabilized, then grew staff to 250-plus
- Digital subscriptions:
   100,000-plus, up 35 percent
- Grew product line, expanded audience footprint
- Revived local and regional coverage
- Grew lifestyles content
- Profitable





More of what matters to Minnesota. All day. Every day.

"The Star-Tribune is not only a good business, it's an important institution for Minnesotans." -Glenn Taylor



# The Boston Globe



# The Boston Globe John Henry (Fenway Sports Group) Local / Regional

- Taylor family sold newspaper to the New York Times in 1993 for \$1.1 billion
- NYT sold Globe to Henry for \$70 million in 2013
- Hired Marty Baron, stabilized staff

# The Boston Blobe



- Increased investigative stories
- Revived local coverage, arts, culture content
- Added Rhode Island regional edition
- Added digital products, including video news/sportscasts
- Some labor issues
- Slightly profitable

#### **Success Stories**

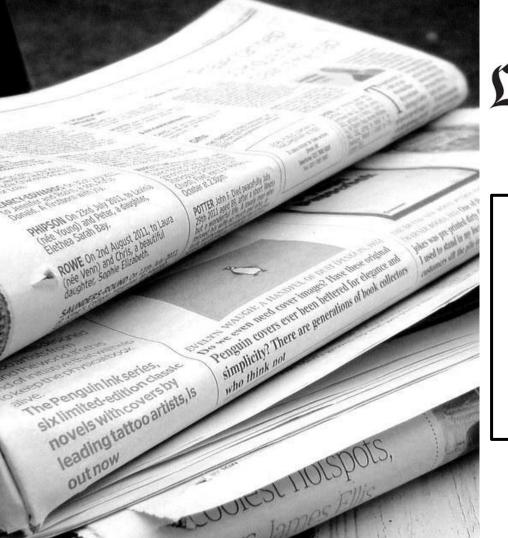
- Post, Star-Tribune and Globe improved coverage, initially stabilized operations after significant cutbacks.
- Star-Tribune most successful financially
- Sustainability depends on billionaires' commitment (and their heirs)
- Other examples of for-profit local ownership without billionaires: Santa Rosa, CA and Berkshire, MA (From Day Two)



CAUTION Careful what you
wish for ...

It all depends on the billionaire and his/her motives





### Los Angeles Times

Patrick Soon-Shiong (Finance and medicine)

Local/Regional/National

### Los Angeles Times

- Bought L.A. Times and San Diego
   Union-Tribune for \$500 million in 2008
   from Tribune Co. Later sold San Diego
- Hired Kevin Merida as editor
- Merida resigned over "editorial and business priorities"
- Owner's daughter demands a say in business, social issues coverage
- Sweeping layoffs: One third of staff in less than a year
- 2023: Projected loss of \$30-\$40 million





#### **Baltimore Sun (Tribune - Alden Global Capital)**

- Agrees to sell Sun, several smaller newspapers, to David Smith for \$100 million
- Industry analysis: Significant overpay
- Executive chairman of Sinclair broadcasting – 200 stations
- Known for demanding local stations air prepackaged stories/commentary
- Confidant of Republican politicians





- Hasn't read newspapers in "decades"
- Never read The Sun but told newsroom coverage is sub-par
- Wants Sun to "go after local politicians"
- Said coverage should "come up to" standards of his local FOX affiliate



## The Post and Courier

POSTANDCOURIER.COM

Charleston - North Charleston, S.C. &

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### Neighborhood comes FULL CIRCLE

Magazine honors N. Charleston area

The Outlier: Family ownership that still cares Post and Courier. Charleston SC



Joshua Mendoza

DSS visit

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Joshua Mendoza

Staff: Approximately 100

**Editor: Jeff Taylor** 

Hired 27 reporters across state in last 2 years

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THE SOUTH'S OLDEST DAILY NEWSPAPER FOUNDED 1803

POSTANDCOURIER.COM

Charleston - North Charleston, S.C.

avior of istoric harleston uildings es at 92

eded

bruary 24, 2012

# Neighborhood comes FULL CIRCLE

- Pulitzer Prize: Domestic violence
- Other major awards:
  - Climate change impact on state
  - Police shootings investigations
  - Impact of China on local economy
- Plus comprehensive daily local and state coverage



Joshua Mendoza

DSS visit Moral: Choose your billionaires carefully





### **/XIOS**

- Launched by Politico's founders
- National sites: News, politics, opinion
- Local sites in 30 cities (Richmond)



- Local sites: Hire 1-5 experienced local journalists
- Polished work well-reported
- Distinctive "news summary style"
- National site: Daily news, in-depth, investigations
- Local sites: Mostly daily news
- Email newsletters / stories / news summary
- Forums with newsmakers / briefings / live chats



### **/XIOS**

- Revenue: Local / national ad network
- Premium content memberships

**Axios makes money** 



# **GO LOCAL**

- Launched by 3 Kansas City entrepreneurs: Jason Barrett, Tom Carroll, John Jordan – built national marketing company
- Current sites: Portland, Ore.,
   Providence, RI. Worcester, MA





- Hire small number of local journalists, plus freelancers
- Broad news topics but limited number of stories
- Cover several several stories in depth good quality
- Good photography, graphics
- Some older stories remain in prime space on site
- Revenue from advertising, memberships hope to sell across sites



- Founded 2007 as community bulletin boards
- AOL bought in 2014, partnered with Hale Global
- 1,289 hyper-local sites, networked regionally
- Richmond, Newport News closest sites
- About 150 journalists, plus community contributions
- Post your own story! (Facts? What facts?)
- Cops, weather, some government results



Overall: Limited number of for-profit start-ups

Audience breadth varies city to city

Danger: Shallow hit-and-run coverage and/or parachute journalism

Need precise audience segments to target advertising. Segments need to be right size to make economic sense.

# **An International Success Story**

- Print and digital in the U.K. Digital only in the U.S.
- Globally: One third of revenue from advertising, one third from readers, one third from licensing, other sources
- In U.S.: 55 percent from readers, 40 percent from advertising, 5 percent other



## **An International Success Story**

- In U.S.: \$30 million in reader revenue in 2023
- No paywall. Readers contribute if they choose. 250,000 are recurring supporters
- Why? High volume of in-depth stories on subjects that matter to its audience, reported with expertise





### Gannett newspaper – proud history

- Then: 20-plus editors and reporters, robust local coverage
- Now: 1 editor, one reporter
- Mostly regional / national coverage in paper, on Web



- Forum Communications: Private company
- 35 news and niche sites, four TV stations
- Market research, on-site interviews
- Launched website last year, then weekly newspaper
- Editor, four reporters (business, sports, news, features)
- Hiring sales associates

# Mary Jo Hotzler, Forum's chief content officer:

"The need was getting dire ... a ghost newspaper. But St. Cloud isn't a small town by Midwestern standards."



"Our strategy was not just to go and open or start a website or even start a newspaper. It was actually to invest in the community." \_\_

# Non-Profit websites - Impressive Successes

"Non-profit is really the answer for public service journalism. I think the for-profit model is irrevocably broken."

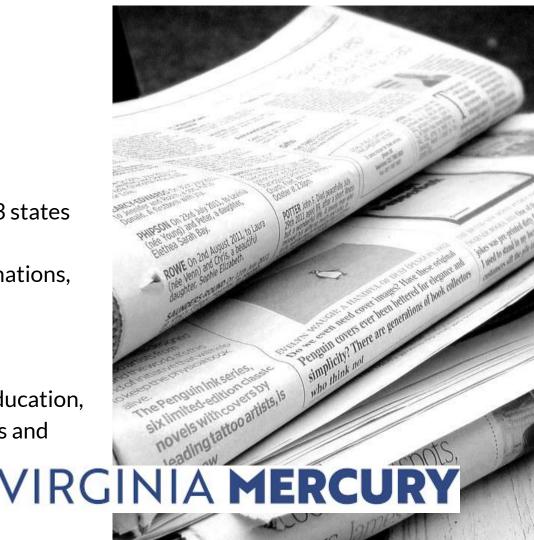
-John Bebow, Bridge Michigan



- Many narrowly focused (typically government)
- Some full-scale local news coverage
- Growing number of community coverage startups
- 1,100 non-profit sites of varying degree
- Key: Mix veteran, well-paid journalists with lower-cost beginners
- Quality sells. Quality retains audience. Quality costs money.

#### **Government/issues sites:**

- States Newsroom
- Non-partisan coverage of state government and politics
- Separate newsrooms / sites in 33 states
- Locally: Virginia Mercury
- Non-profit funded by grants, donations, subscriptions
- In VA: 5 reporters plus guest commentary
- Politics, environment/climate, education, labor health, criminal justice, arts and culture



#### **Bridge Michigan**

- Statewide news / issues / government
- Founded in 2011 by Phil Power, owner of small community newspapers
- Revenue from 40-plus grants plus subscriptions, memberships,
- Members-only events, digital book clubs, etc.
- Hired John Bebow, veteran Michigan journalist as editor
- Now 25 in newsroom, including several from Detroit newspapers
- Launched a separate Detroit site
- 500,000 monthly unique visitors
- 100,000 email subscribers



- High-quality coverage of politics, government, development, the environment, education, health – sets coverage agenda
- COVID Tracker
- Sophisticated audience research: address topics of most concern
- Fights for open records, First Amendment issues
- "Michigan Newspaper of the Year"





- National investigative Non-Profit
- Collaborates with local journalists



- Founded in 2007
- Paul Steiger, Wall Street Journal
- Stephen Engelberg, Portland Oregonian
- \$37 million in yearly revenue



- Large foundation grants
- Small contributions from 34,000 donors



- More than 150 news staffers
- Partners with local news organizations
- Focus: Health, education, immigration, politics, corruption, regional issues



The newsroom of ProPublica celebrates the announcement that it won a Pulitzer Prize for the second year in a row in 2011. (Dan Nguyen )

# First non-profit to win a Pulitzer Prize

The Newspaper of Tomorrow

Full-service non-profit sites





- Competes with Commercial Appeal
- Daily full-service online city newspaper
- Launched in 2018 by Memphis Fourth Estate
- Funding from local foundations, grants, subscriptions, paywall, ads
- Break-even in 2023





- Revenue: \$3.5 million
- 145,000 email subscribers to 40 newsletters
- 450,000 unique visitors / month
- 30,000 paid subscriptions at \$14/month
- Hired veteran Memphis journalists





- James Overstreet, editor
- 40-plus in newsroom plus freelancers and support staff
- Coverage: Government, politics, education, health, business, pro/college/local sports, community events, arts, music, culture
- Beats Commercial-Appeal to important stories, broader nuts-and-bolts coverage, larger staff



#### Springfield (MO) Daily Citizen

- Competes with State Journal-Register
- Founded in 2021 by Tom Carlson, Realtor and former mayor
- Matched start-up contributions from community members
- Revenue from grants, memberships
- Angel investor helped fund "proof of concept."
- Hired David Stoeffler as editor
- Staff: 10 in newsroom, two business, 2 tech, freelancers
- Daily coverage of institutions, breaking news, features
- Community data, things-to-do, etc.



#### The New Bedford Light New Bedford, MA



- Competes with New Bedford Standard-Times
- Editor Andy Tomolonis, former managing editor of Standard-Times
- Advised by Walter Robinson (Spotlight)
- Robinson: "No journalism of consequence in a city of 100,000"

#### The New Bedford Light New Bedford, MA



- Staff of 12 full-time, 5 part-time, plus freelance, plus interns
- Government, institutions, arts, culture, and community calendar
- First serious local election coverage in years
- Two major backers underwrote 50 percent of first year budget
- \$100,000 matching gift from another donor
- Now 1,400 donors
- Community advisory group

#### The New Bedford Light New Bedford, MA



Robinson: "People in Massachusetts once had more journalism available. They've hungered for what they had. So they have been quick to embrace a rebirth of journalism that matters.

# Full-service site launches in early stages: Wichita, Nashville

#### Steve Cavendish, Nashville:

- "The challenge is sustainable funding. You need an angel to start. Foundation money is there, but you need big dollars from local people - especially once the initial funding dries up."
- "Your content needs to fill a need that isn't currently met, or that is better, more trustworthy, than other content."
- "Define your audience. Engage your audience."





- Smaller market sites and niche sites abound
- Some very good, some very bad
- Key: Involvement of professional journalists with community input
- Quality depends on professionals in addition to community members
- Do it yourself: Substack







- Freelance stories by accomplished journalists
- Focus: Health care, education, public policy, socioeconomic disparities
- Funded by Pell Institute and Salve Regina College
- Run by G. Wayne Miller, longtime R.I. reporter and editor with distinguished background



### **Spotlight Delaware – in planning stage**

- \$1 million grant from American Journalism Project
- Delaware public policy coverage
- Community guidance on coverage





- OK if no charge
- Not OK if they sell others content
- VA Press association: VA News Reader

TEWS READER

BRINGING YOU VIRGINIA'S LOCAL NEWS

# **Help for Nonprofits**





Non-profit trade association LION (Local Independent Online News)

- 475 members in US and Canada
- 14 employees





- Helps find philanthropic funding
- Works with Knight Foundation, Google News Initiative, Meta Journalism Project
- Training
- Best Practices
- Newsletters





#### **Institute for Non-Profit News**

- Confederation of very small sites
- Helps projects that contribute to civic life, democracy
- "Decodes bias"
- Provides administrative, legal, accounting help



#### News Resource Hub

 Helps non-profits find funding, manage budgets, handle legal paperwork



McArthur Foundation: \$500 million for local news. Collaboration with 21 other Foundations

- Knight Foundation, Ford Foundation, Carnegie Corporation, Sloan Foundation
- \$100 million a year for 5 years for digital and print

#### Press Forward >>

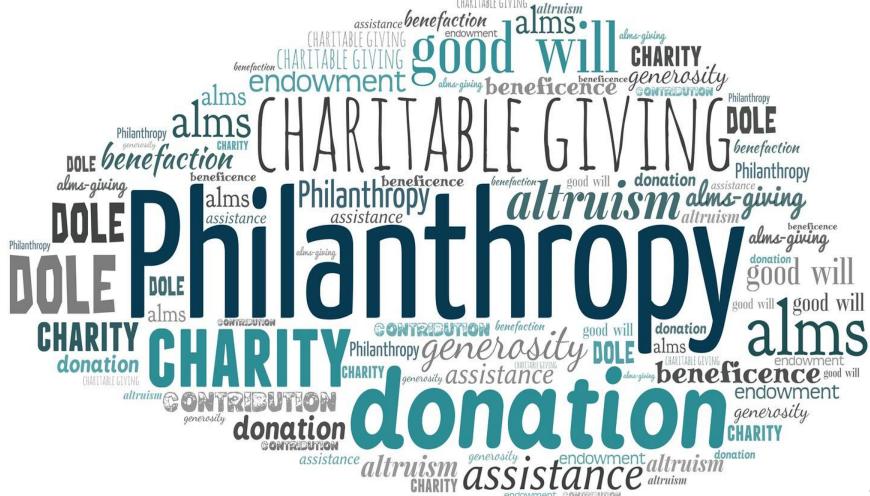
John Pallery, MacArthur president:

"It's hard to have a democracy when you don't have good local news. When you lose credible news sources, misinformation and disinformation swoop in."

## Northwestern | MEDILL Local News Initiative

Tim Franklin, director of Medill University's local news initiative:

"This makes a powerful statement to other potential donors and to policymakers in Washington and in statehouses that the local news crisis is a serious one for our democracy."









Reality check -- Boston Consulting: \$1.75 billion to cover funds needed by local newspapers and sites.









#### More good news:

- Collaboration grows
- NPR partners on local issues coverage
- Competitors now partner on large issueS



### The other crisis: Media Literacy



Days of one-stop shopping for news and information are gone.

Some sites produce ethical, quality journalism.

Others: axe to grind, political or social bias, rebroadcast lies, misinformation, conspiracy theories



#### Be your your own editor:



Bias detector – Know the news site, its funding, its history.

#### Look for red flags:

- Indiscriminate use of anonymous sources
- Lack of variety in sources, opposing views
- Quality of sources primary vs secondary.
  - Is the source in a position to know?
  - Expertise of sources
- Timeliness of information
- Lack of direct quotes



#### Internal contradictions in content

- Do stories dispassionately report facts, describe a situation? (adverbs and adjectives are your enemy)
- Are news pieces clearly differentiated from opinion pieces?
- Do stories use facts to allow you to form an opinion, or does it presuppose an opinion and build a case to justify it?



#### Use of AI-reporting and writing



Danger signs

- Demand relevance
- Demand transparency show us what you do and how you do it
- Demand accountability acknowledge errors



### **DISCUSSION**



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