Top 10 Questions
Asked by Praxis™ Candidates

1. How do I know which test(s) to take?
   Check the State Requirements page (www.ets.org/praxis/states) for the state in which you are planning to become certified or contact your state department of education. Each state using The Praxis Series™ tests sets its own testing requirements.

2. Where do I find information on test centers, test dates or deadlines?
   This information is found on the Praxis™ Test Centers and Dates page (www.ets.org/praxis/centers).

3. How do I register for a Praxis test and where can I take a computer-delivered Praxis II® test?
   See the Register for a Test page (www.ets.org/praxis/register) for registration information, including how to register online. Praxis I® and select Praxis II tests are offered in both computer and paper delivery formats.

4. Is there a registration fee for my test?
   There is no registration fee for your Praxis test. See the About the Tests page (www.ets.org/praxis/about/fees) for information on test fees which will vary depending on the test you are taking.

5. How do I add a test to my registration, change my test date, change my test center or test?
   Learn how to make changes to your registration on our Cancel or Change Your Registration page (www.ets.org/praxis/register/changes).

6. What do I do if I forget my user name and password?
   Follow the appropriate link on the Account Sign-in page (www.ets.org/praxis/username) to view your user name or create a new password.

7. Where can I find information to help me prepare for my Praxis test?
   ETS offers both free and affordable test preparation materials for each test title on the Prepare for a Test page of our website (www.ets.org/praxis/testprep).

8. When will my scores be available, how long are they available and where can I find help understanding my scores?
   Praxis score report schedules and score information, including a downloadable score guide, are available on our website’s Scores page (www.ets.org/praxis/scores). Your scores will be available for one year when you access your account, but may be requested for up to 10 years (for a small fee).

9. How do I cancel my registration and receive a refund?
   Learn about canceling your registration and receiving a refund on the Cancel or Change Your Registration page of our website (www.ets.org/praxis/register/changes).

10. How can I contact ETS about The Praxis Series tests?
    Visit the Contact Us page (www.ets.org/praxis/contact).

   Inside the U.S., U.S. Territories* and Canada 1-800-772-9476
   Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

   Outside the U.S., U.S. Territories* and Canada 1-609-771-7395
   Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

   For deaf or hearing impaired 1-609-771-7714 (TTY)
   24 hours a day, 7 days a week. Recorded information is available.
   24 hours a day with a touch-tone phone. Phones are busiest between 11 a.m. and 2 p.m. and all day on Monday.

   *Includes American Samoa, Guam, Puerto Rico and U.S. Virgin Islands

To learn more about Praxis, please visit:
www.ets.org/praxis